

PLEASE READ THE TERMS OF THIS POLICY CAREFULLY BEFORE USING THIS SITE

WHAT'S IN THESE TERMS?

These website terms and acceptable use policy set out the content standards that apply when you participate in our webcast, , link to our site, participate in the Q&A sessions or interact with our site in any other way.

WHO WE ARE AND HOW TO CONTACT US

triMSx.online is a platform commissioned by Oxford Health Policy Forum CIC ("We"), a community interest company registered in England and Wales under company number 10475240.

To contact us, please email Emma.Georgiou@oxfordhealthpolicyforum.org

BY USING OUR SITE, YOU ACCEPT THESE TERMS

If you do not agree to these terms, you must not use our site. We recommend that you print a copy of these terms for future reference.

LAWFUL AND PROHIBITED USES

You may use our site only for lawful purposes.

You may not use our site:

- In any way that breaches any applicable local, national or international law, code, regulation or industry guideline.
- To discuss adverse events of any licensed or unlicensed pharmaceutical product.
- To discuss individual patients or patient cases unless you have verifiable consent.
- In any way that is unlawful or fraudulent or has any unlawful or fraudulent purpose or effect.
- To send, knowingly receive, upload, download, use or re-use any material which does not comply with our content standards as set out below.
- To knowingly transmit any data, send or upload any material that contains viruses, Trojan horses, worms, time-bombs, keystroke loggers, spyware, adware or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware.

You also agree:

- You are a registered health care practitioner ("HCP") or MS researcher, and you will not share access to this site or its services with anyone who does not meet this criterion.
- Not to reproduce, duplicate, copy or re-sell any part of our site.

- Not to access without authority, interfere with, damage or disrupt any part of our site or any equipment or network on which our site is stored.
- Not to create false user accounts, use another individual's user account or otherwise access the virtual event in an unauthorized manner.
- Not to copy, modify, reproduce, transmit, republish, distribute or create derivatives of any of the content, software or materials available in the virtual event.
- Not to launch any automated system, including, but not limited to, "robots", "spiders" or "offline readers" which access the virtual event platform in a manner that sends more request messages to the platform in a given period of time than a human can reasonably produce in the same period of time by using a conventional on-line web browser.
- Not to intentionally omit, delete, forge or misrepresent transmission information, including headers, return mailing and internet protocol addresses.
- Not to impersonate any other person or entity or stalk or otherwise harass any other user.
- Not make or submit any obscene, hateful or otherwise offensive material, comments or content.

INTERACTIVE SERVICES

We may from time to time provide interactive services on our site, including realtime Q&A.

Where we do provide any interactive service, we will provide clear information to you about the kind of service offered, if it is moderated and what form of moderation is used. Where we provide a moderated interactive service, we will endeavour to provide you with a means of contacting the moderator, should a concern or difficulty arise.

We will endeavour to assess any possible risks and breach of these terms during use of any interactive service provided on our site and we will decide, in each case, whether it is appropriate to use moderation of the relevant service (including what kind of moderation to use). However, we are under no obligation to oversee, monitor or moderate any interactive service we provide on our site, and we expressly exclude our liability for any loss or damage arising from the use of any interactive service by a user in contravention of our content standards, whether the service is moderated or not.

USING THIRD PARTY CONTENT ON OUR SITE

Whenever you make use of a feature that allows you to contribute content to our site, you must comply with our content standards.

You warrant that any such contribution complies with those standards, and you will be liable to us and indemnify us for any breach of that warranty. This means you will be responsible for any loss or damage we suffer as a result of your breach of warranty.

HOW YOU MAY USE MATERIAL ON OUR SITE

Unless belonging to a third party, 'We' are the owner or the licensee of all intellectual property rights in our site, and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved. You must not modify paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

You must not use any part of the content on our site for commercial purposes without first obtaining express permission from the owners.

If you do not comply with these terms of use, your right to use our site will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

RULES ABOUT LINKING TO OUR SITE

You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.

You must not establish a link to our site in any website that is not owned by you.

If you wish to link to or make any use of content on our site other than that set out above, please contact Emma.Georgiou@oxfordhealthpolicyforum.org

RELIANCE ON INFORMATION ON THIS SITE

The content on our site is not intended to amount to therapeutic or medical advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action based on the content on our site.

Although we make reasonable efforts to verify the information on our site, we make no representations, warranties or guarantees, whether express or implied, that the content on our site is accurate, complete or up to date.

HOW WE MAY USE YOUR PERSONAL INFORMATION

We will only use your personal information in accordance with our Privacy Policy.

WE MAY SUSPEND OR WITHDRAW OUR SITE

We do not guarantee that our site, or any content on it, will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of our site, or any interactive services for business and operational reasons.

BREACH OF THIS POLICY

When we consider that a breach of this acceptable use policy has occurred, we may take such action as we deem appropriate.

Failure to comply with the terms of this acceptable use policy constitutes a material breach of the terms of use upon which you are permitted to use our site, and may result in our taking all or any of the following actions:

- Immediate, temporary, or permanent withdrawal of your right to use our site.
- Issue of a warning to you.
- Legal proceedings against you for reimbursement of all costs on an indemnity basis (including, but not limited to, reasonable administrative and legal costs) resulting from the breach.
- Further legal action against you.
- Disclosure of such information to law enforcement authorities as we reasonably feel is necessary or as required by law.

LIMITATION OF LIABILITY

We exclude all implied conditions, warranties, representations or other terms that may apply to our site or any content on it.

We will not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with use of, or inability to use, our site; or use of or reliance on any content displayed on our site or any interactive service. We will not be liable for: loss of profits, sales, business or revenue; business interruption; loss of anticipated savings; loss of business opportunity, goodwill or reputation; or any indirect or consequential loss or damage.

GOVERNING LAW

The terms of this policy, its subject matter and its formation are governed by English law. You and we both agree that the courts of England and Wales will have exclusive jurisdiction.

PRIVACY POLICY

Oxford Health Policy Forum CIC ('OHPF', 'we', 'our', 'us') takes the protection of personal data very seriously.

This policy explains:

- what information we may collect about you
- how we use the information we collect about you
- whether we will share this information with anyone else
- your choices and how you can instruct us if you prefer to limit the use of your information
- measures we have in place to safeguard your privacy.

This policy applies whether you provide information to us through our website, by email or via other means.

1. Information about us

Oxford Health Policy Forum is the data controller responsible for protecting personal information you provide to us. We are a not for profit community interest company registered in England and Wales under company number 10474250; our registered office address is 264 Banbury Road, Oxford, OX2 7DY UK.

If you have any queries about this policy, please contact us by emailing Emma.Georgiou@oxfordhealthpolicyforum.org

2. What are personal data?

'Personal data' is information that can be used to detect your identity and includes your name, address, telephone number and email address. Personal data is also information that can be associated with you, together with other information e.g. your IP address.

If you do not agree with this privacy policy, you must not use this website or submit any information to us.

3. Information we collect

We collect and store personal data you provide to us when you interact with us. On occasion we may supplement the information we collect about you with records maintained by third parties to provide you with information or services you have requested.

In addition to information you submit to us, we and our third-party service providers may use a variety of technologies that automatically or passively collect certain information whenever you interact with us. This may include the browser and operating system you are using, the URL that referred you to the website and the time of day you interacted with us ('usage information').

Usage information may also include the IP address or other unique identifier ('device identifier') for any computer, mobile phone, tablet or other device ('device') used to access the website. A device identifier is a number that is automatically assigned to your device; our servers identify your device by its device identifier.

We may also collect certain information about you by automated means such as cookies, web beacons and web server logs. For more information please see our cookie policy.

4. How we use your information

Except as described in this privacy policy, or as notified to you at the time we collect your information, we will not share your personal information with any third party. Any information you give us is held with appropriate care and security and will only be used as set out in this policy or in ways to which you have consented. These may include communicating with you regarding our programme of events, completing a transaction you may have requested, and sending you periodic communications and surveys.

We may also use your personal information and/or usage information to:

- enable and allow you to participate at events or to contribute to publications (or to assess your suitability to participate or contribute), including without limitation to respond to your queries or comments
- operate our business (including developing new products and services, conducting research, managing our communications, producing training materials and programmes, determining

the effectiveness of and optimizing our advertising, analysing our products and services, and performing accounting, auditing, billing and reconciliation activities)

- prepare and provide aggregated data reports showing anonymized information (including, without limitation, compilations, analyses, analytical and predictive models and rules, and other aggregated reports) for our business purposes
- ask for feedback on our services and products
- comply with industry standards and our policies.

5. Sharing your information

We may share your personal information and usage information:

- with third-party service providers that perform services on our behalf, including, without limitation, those that offer, host or operate our systems
- to comply with UK law, a judicial proceeding, court order or other legal process, such as requirements of emergency services and/or law enforcement agencies
- to enforce our agreement with you
- to analyse and enhance our communications and strategies (including by identifying when emails sent to you have been received and read, and your location)
- to investigate, prevent or take action regarding actual or suspected illegal activities, suspected fraud, emergencies, violations of this privacy policy or other agreement, or as evidence in litigation in which we are involved, or to protect our rights, property or the rights or property of our users, third parties and/or the public
- with other third parties, with your consent
- as aggregate or de-identified information with third parties for marketing, advertising, research and other purposes
- to conduct web analytics to track the use of our website; this information is shared with Google Analytics and stored on servers in the USA (for more information on Google Analytics, please refer to Google's [privacy policy](#); alternatively, you can opt out of Google Analytics here: <https://tools.google.com/dlpage/gaoptout?hl=en=GB>).

If data are disclosed to contractors during commissioned data processing they shall be subject to this policy, and, if applicable, to other additional or relevant alternative data privacy provisions and contractual conditions.

6. Data storage and security

We store information related to our global operation on protected servers located in Oxford and London.

We have appropriate measures in place to protect against unlawful disclosure, loss, misuse, unauthorized access or alteration of information we collect from you. We use encryption to help protect the transmission of personal information from you to us.

We also protect the security of your data during transmission online using Secure Sockets Layer (SSL) encryption software.

7. Your options

If you have provided us with personal data, we will keep your information in accordance with our retention policy. You may withdraw your consent to our processing by emailing us and we will apply your preferences in our future communications. If statutory retention periods require further provision, we will lock those records.

You may also email us to access information we hold about you, or to request rectification of any personal data we hold about you

8. Changes to this privacy policy

This privacy policy is subject to changes and updates. We will post any changes on this page.

9. Contacting us

If you have any queries, questions or comments about our privacy policy, you can contact us at any time by emailing Emma.Georgiou@oxfordhealthpolicyforum.org – we aim to respond within 7 business days. If we are unable to resolve your query or complaint, you may refer your complaint to the Information Commissioner’s Office by clicking here: <https://ico.org.uk/concerns/>.